



City of Ottawa, Kansas Administrative Policy

Cold Weather Rule

Section I.

The Cold Weather Rule of the City of Ottawa shall be in effect November 1 through March 31 and applies to residential electric accounts.

Section II.

Disconnection of residential electric accounts due to late payment will not occur when the temperature is forecast to drop below 32 degrees.

Section III.

There must be a 48-hour forecast of temperatures above 32 degrees before disconnection of utilities can commence. If the 48-hour forecast changes before the period ends, and temperatures are forecast to drop below 32, the working of disconnection will cease until another 48-hour forecast of temperatures above 32.

Section IV.

Once a customer has been disconnected, in accordance with the abovementioned guidelines, the customer must pay all past due bills plus reconnect charges and any other applicable fees.

Note: This policy does not affect the ability of City Staff to initiate disconnection of water accounts in accordance with section 14-205 of the Municipal Code.