



# City of Ottawa, Kansas Administrative Policy

## Cold Weather Rule

### Section I.

The Cold Weather Rule of the City of Ottawa shall be in effect November 1 through March 31 and applies to residential electric accounts.

### Section II.

Disconnection of residential electric accounts due to late payment will not occur when the temperature is forecast to drop below 32 degrees.

### Section III.

There must be a 48-hour forecast of temperatures above 32 degrees before disconnection of utilities can commence. If the 48-hour forecast changes before the period ends, and temperatures are forecast to drop below 32, the working of disconnection will cease until another 48-hour forecast of temperatures above 32.

### Section IV.

Once a customer has been disconnected, in accordance with the abovementioned guidelines, the customer must pay all past due bills plus reconnect charges and any other applicable fees.

**Note:** This policy does not affect the ability of City Staff to initiate disconnection of water accounts in accordance with section 14-205 of the Municipal Code.